



Date: May 4, 2026

**Re: Product Technical Certification Letter: Septic Biological Mode-of-Action and Non-Chemical Treatment Statement**

Dear Customer:

This letter shall serve to certify that, as of the date hereof, **NT-MAX Septic Treatment Packs and NT-MAX Liquid Super Shock** are microbial-based biological treatment products designed to support the natural biodegradation of organic waste, sludge, grease, and odor-causing compounds in septic tanks, drain lines, and onsite wastewater environments.

**NT-MAX Septic Treatment Packs and NT-MAX Liquid Super Shock** are not chemical drain openers, solvents, acids, caustic cleaners, disinfectants, emulsifiers, or masking agents. They are not formulated to temporarily hide, mask, or chemically alter septic system conditions for inspection, sale, or transfer purposes, and they do not replace pumping or repair mechanical or hydraulic septic system failures.

The beneficial microbial cultures in these products use organic waste as a food source. Through biological metabolism, organic materials are progressively broken down and converted primarily into carbon dioxide, water, and microbial biomass, helping support normal biological treatment activity within properly maintained septic systems.

Should you have any additional questions, please contact Customer Service at [service@newtechbio.com](mailto:service@newtechbio.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Hawks".

Robert Hawks  
President  
**NewTechBio**  
Howell, New Jersey